

**Liberties Training Centre is committed to complying with the Guidelines for Charitable Organisations on Fundraising. It's as important to us as it is to you.**

Our pledge to donors is that we promise to treat all of our donors with respect, honesty, and openness.

It truly is critically important to us that we maintain the best standards when receiving donations from our generous supporters. These principles will enable you as our supporter to maintain a full level of support and appreciation for and from Liberties Training Centre

If you've any queries or concerns, you can contact us by telephone Monday to Thursday, 8:30 am – 4:30 pm, 8:30 – 1:30pm Fridays, on 01-6727704 or via email anytime via: [info@libertiestic.ie](mailto:info@libertiestic.ie)

We commit to being accountable and transparent so that our past, present, and future donors can have full confidence in Liberties Training Centre. We promise we will effectively apply all of your generous gifts for their intended purposes.

We commit to you, our donors, and future donors, that you will:

- Be informed of **our mission** and of the way the organisation intends to use donated resources
- Be informed of **the identity** of those serving on the governing board and that the board will exercise prudent judgement in its stewardship responsibilities
- Have access to the organisation's most recent **financial statements**
- Be assured that your gifts will be **used for the purposes** for which they are given
- Receive appropriate **acknowledgement and recognition** within 10 working days
- Be assured that information about your donation is handled **with respect and with confidentiality** to the extent provided by the law
- Expect that all relationships with individuals representing a charity will be **dealt with professionally**

- Have easily available the agreed procedures for making and **responding to complaints**
- Receive **prompt, truthful, and forthright answers** to any questions you may have about Liberties Training Centre

We welcome any feedback or suggestions you may have about our organisation. If you have some, please look at our feedback and complaints procedure [here](#).